

MATTHEW OUELLETTE

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EXPERIENCE

- 2022 to 2023** **CDW** **Grand Rapids, MI/Remote**
CONSULTING ENGINEER - ENTERPRISE NETWORK
- Lead and execute discovery and design consulting meetings with customers
 - Write design documents based on discovery and consulting meetings
 - Shadow design and cutover meetings
 - Assist fellow co-workers in migrations
 - Analyze current network designs
- 2016 to 2022** **Presidio** **Grand Rapids, MI/Remote**
ENGINEER - NETWORK INFRASTRUCTURE
- Design and Deploy Campus LAN Infrastructure
 - Develop Migration Strategies and Plans
 - Design and Deploy WAN and SD-WAN Infrastructure
 - Design and Deploy Internet Edge Connectivity
 - Consult on Campus WAN, LAN, and Internet Edge Architecture
- 2014 to 2016** **Bronson Health Group** **Kalamazoo, MI**
NETWORK ENGINEER II
- Integrated third party application into CUCM environment
 - Developed multi-tier call center applications in UCCX
 - Implemented security Tap/Aggregation appliances for network resiliency
 - Established Expressway business to business video consult calling with partner organizations
 - Improved network uptime with redundancy and resiliency designs in voice and data
 - Consolidated networks through business acquisitions
 - Built and deployed greenfield offsite data center
- 2010 to 2014** **HealthCare Midwest** **Kalamazoo, MI**
NETWORK ANALYST
- Developed custom deployment scripts for EMR upgrade
 - Organized call routing and call flows for optimized customer service
 - Planned and installed new office network infrastructure
 - Maintained proxy server access lists and identities
 - Resolved disaster recovery scenarios with minimal downtime

EDUCATION

- 2005 to 2008** **Alpena Community College** **Alpena, MI**
Associate in Applied Science: Network Administration
- 2007 to 2008** **Lansing Community College** **Lansing, MI**
General Education Coursework

CERTIFICATION

- Cisco Certification Program**
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| Cisco Certified Network Professional (CCNP) | 2013 |
| Cisco Certified Network Associate Security (CCNA Security) | 2014 |
| Cisco Certified Design Professional (CCDP) | 2015 |
| Cisco Certified Network Associate Collaboration (CCNA Collaboration) | 2016 |
| Cisco Certified Specialist - Enterprise SD-WAN Implementation | 2020 |

SKILLS

- Switch configuration including VLANs and Trunking
- Router configuration with static and dynamic routing
- Wireless and Wired Voice over I.P. phones
- UCCX Call Center Scripting
- Knowledge of Cisco ASA Firewall
- VMware Vsphere 4 and 5 experience
- Cisco IOS, Cisco Unity, Cisco Unified Communications Manager, Cisco UCCX, Cisco Presence